

PRODUCT DISCONTINUANCE BULLETIN



Issue Date: March 7, 2003

PDB #:PDB_TT_PCI_SG.doc

Product(s)

TrueTime TT PCI-SG Time and Frequency PCI Bus card

Overview

Symmetricom is announcing the discontinuance of the TrueTime TT PCI-SG Time and Frequency PCI Bus card. Newer Symmetricom PCI Time and Frequency Cards are now available to replace this model.

Product Obsolescence Timeline

Milestone	Date
Last Day to Order	June 7, 2003
Extended Warranty Contracts (maximum expiration date)	June 7, 2007
Repair End Date (Out-of-warranty repairs will not be available for this product beyond this date)	June 7, 2007
Customer Support Contracts (non-repair services)	Product support services (telephone technical support, on-site maintenance, training, spares support, etc.) are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. Customers can contact SGS for service availability and terms.

Affected Models and Replacement Product Summary

Current Model	Current Part #	Replacement Model	Replacement Part #	Replacement Datasheet Link
TT GPS-PCI Time and Frequency PCI Bus card	560-5900	bc635PCI	BC12083-1000	Datasheet

Support Policy

Repair services and maintenance contracts are expected to be available for 4 years from the product's discontinuance date. All other SGS service options (telephone technical support, on-site maintenance, training, spares support, etc.) are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. Contact SGS for a services quote.

Contact Information next page...

Contact Information

Symmetricom Customer Service: 1-888-367-7966 (1-888-FOR-SYMM) toll-free in the USA
1-408-428-7907 worldwide
support@symmetricom.com
www.symmetricom.com

Timing, Test & Measurement Division: 3750 Westwind Blvd.
Santa Rosa, CA 95403
Telephone: 707-528-1230
Facsimile: 707-527-6640